

Please do not attend the practice if you have any coronavirus symptoms, including but not limited to a persistent cough, a raised temperature or a loss of taste or smell.

### **What to expect when you attend the practice.**

You need to be aware that the appointment today will be different from what you normally experience due to the current situation and distancing/ safety guidelines

The risk of contracting the virus is increased when leaving your home. We need to minimise this risk as much as possible.

The reason for the strict changes? This is so we can keep you as safe as possible.

- Please attend alone where possible – if you need to be driven here then the escort **MUST** stay in the car and will not be allowed into the building
- You may be waiting outside for a short period of time so please dress accordingly.
- Toilet facilities at the practice will not be available for use.
- When you arrive please come to the front door and **press the intercom and speak to reception.**
- You must wear a mask, unless medically exempt.
- On entering you will be asked to disinfect your hands with the hand gel provided.
- You must not touch anything in the practice – doors will be opened for you by attending staff
- You may notice the dentist and nurse will be wearing more PPE than usual including a visor.
- After treatment you will be escorted out of the practice
- We must inform you that if you require an extraction there is a very small risk that a tooth may break. Unfortunately, if this happens we may have to leave the broken part of the tooth in. It is a small risk however you do need to be made aware of it. The dentist will discuss the likelihood of this prior to any treatment and if it does occur what the consequences are.
- **You must ensure you are on time for your appointment – anyone who is late will not be seen. We have extremely strict preparation and clean down procedures to follow so you MUST be on time for your appointment.**